

SENSITIVE SECURITY INFORMATION



Atlas Air Worldwide Holdings, Inc.
2000 Westchester Avenue
Purchase, NY 10577-2543

January 18, 2024

Dear Customer,

With the increase of e-Commerce shipments originating in China bound for the United States (U.S.) on all-cargo aircraft, Atlas Air and Polar Air Cargo would like to remind our customers of required U.S. Customs and Border Protection (CBP) Air Cargo Advance Screening (ACAS) measures related to self-filers and associated e-Commerce shipments. Because we, the air carrier, have no relationship with the self-filers, Atlas and Polar are looking for your help in communicating the CBP ACAS requirements outlined below to self-filers and/or your customers.

The freight forwarder, broker or self-filer has the responsibility to submit ACAS House airway bill information to CBP. Because Atlas and Polar do not access nor do we have any visibility into this information, ***it is imperative that self-filers initiate ACAS filings before the cargo is released to Atlas/Polar to be loaded and transported on our aircraft.*** CBP reviews this information to complete a required risk assessment on the cargo prior to loading and transporting to the U.S. Not doing so exposes us to significant civil monetary and potential criminal penalties and, ultimately, could jeopardize our ability to transport their cargo in the future.

In addition, if CBP sends an ACAS email alert directly to self-filers for cargo intended for transport on an Atlas or Polar flight, ***the self-filer must immediately forward the CBP email alert to us making us aware of a “hold or do not load” on the shipment.*** Please ask self-filers to send all CBP email alerts to the following email addresses: ACAS@AtlasAir.com; CustomsDocuments@AtlasAir.com; PolarAceTeam@AtlasAir.com

After we receive the CBP email alert from the filers, we can then begin the required resolution process, provide CBP with necessary documentation, and receive communication from CBP when the hold is released. Many times Atlas and Polar do not receive the initial ACAS alert from CBP, therefore, we rely heavily on recipients of the alert, including self-filers, to immediately communicate the ACAS message to us.

WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a “need to know”, as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.

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In summary:

1. Self-filers must initiate CBP ACAS filings for their shipments before the cargo is released to Atlas/Polar for loading onto our aircraft.
2. Self-filers must immediately communicate any holds on cargo that is intended for transport on Atlas or Polar using the following email addresses:
 - ACAS@AtlasAir.com
 - GCS@AtlasAir.com
 - PolarAceTeam@AtlasAir.com

Thank you for your assistance.