

## 8.3. Information by Carrier

### Polar Air Cargo (PO/403)

#### 1. General Information

##### 1.1. Application of Tariff

- 1.1.1. Polar Air Cargo herewith reserves the right to unilaterally implement, impose, apply or assess additional fees, surcharges or higher rates in any instance when the cost of providing service (including but not limited to such items as security, insurance, fuel, special handling, air traffic control, airport fees) rises beyond Polar Air Cargo's control above reasonably expected levels.
- 1.1.2. With respect to gratuitous carriage, Polar Air Cargo may exclude the application of all or any part of this Tariff.
- 1.1.3. Unless otherwise noted in Section 8.3, The Air Cargo Tariff contains the rates, rules and classifications applicable to Polar Air Cargo in the provision of air transportation services.

#### 2. Acceptance for Carriage

##### 2.1. General

###### 2.1.1. Acceptance of Consignments

- c. No consignment shall be accepted for transport on Polar Air Cargo if it falls into a category of shipment or requires a service that is excluded under this Tariff or in Section 8.3.

###### 2.1.3. Carriers' Liability

1. Notwithstanding the provisions of general rule 2.1.3. paragraph 1:
  - a. Polar Air Cargo shall not be liable for any damage or loss to any shipment, or of any object contained therein, packed by shipper or its agent resulting from improper or insufficient packing, securing, or marking of the shipment.
  - b. Polar Air Cargo shall not be liable for any loss, damage or delay directly or indirectly arising out of compliance with any laws, government regulations, orders or requirements by the shipper or agent, or from any other cause beyond Polar Air Cargo's control, including, but not limited to, force majeure (acts of God), weather conditions, mechanical problem with aircraft (resulting in diversion, postponement or termination), strikes, riots, civil commotion, quarantine, labor action, lack of fuel facilities, war, acts of terrorism, actions by actual or apparent public authorities, or actions, defaults or omissions of the shipper, consignee or their agent(s).
  - c. Polar Air Cargo shall not be liable for any damage or loss to any shipment of perishables or commodities that may be damaged or may deteriorate due to change in climate, temperature, altitude or other ordinary exposure, or because of length of time in transit.
  - d. Polar Air Cargo shall not be liable for damage to or destruction of a consignment caused by or as a result of property contained therein and the shipper, owner and consignee, whose property shall cause damage to or destruction of another consignment or of the property of Polar Air Cargo, shall indemnify Polar Air Cargo for all losses and expenses incurred by Polar Air Cargo as a result thereof. Cargo which is likely to endanger aircraft, persons or property will be abandoned or destroyed by Polar Air Cargo at any time without notice and without liability attaching to Polar Air Cargo.
  - e. Polar Air Cargo shall not be liable for any loss, damage or expense arising from death due to disease or natural causes or death or injury of any animal caused by the conduct or acts of the animal itself or of other animals, such as biting, kicking, goring or smothering, nor for that caused or contributed to by the conditions, nature or propensities of the animals.
  - f. Where permitted by law, Polar Air Cargo shall not be liable for the death or injury to any animal attendant caused or contributed to by the condition, conduct or acts of animals.

8. Polar Air Cargo shall not be liable for the value of any shipment tendered for transportation that exceeds the valuation limit of the Warsaw Convention, the Hague Protocol, Montreal Protocol 4 or Montreal Convention, unless the consignor has made, at the time the shipment is tendered to Polar Air Cargo, a special declaration of interest in delivery at destination and has paid a supplementary sum. In that case, Polar Air Cargo will be liable to pay a sum not exceeding the declared sum, unless it proves that the sum is greater than the consignor's actual interest in delivery at destination. The Montreal Convention in Article 55 enumerates a number of other preceding protocols and related documents and states that, "This Convention shall prevail over any rules which apply to international carriage by air" and continues with, "e) Additional Protocol Nos. 1 to 3 and Montreal Protocol No. 4 to amend the Warsaw Convention as amended by both The Hague Protocol and Guatemala City Protocol signed at Montreal on 25 September 1975 (hereinafter called the Montreal Protocols)".
13. Consistent with general rule 2.1.3. Polar Air Cargo will not accept for transportation any consolidation that contains a mix of general goods and Valuable Cargo (as defined by Polar Air Cargo in Section 8.3.). Should the shipper or agent fail to accurately and fully declare the contents of a shipment tendered that may contain Valuable Cargo, the shipper or agent shall be liable in full for the loss or damage incurred.
14. For U.S. domestic shipments, the total liability of Polar Air Cargo and its agents, including liability for special or consequential damages, shall in no event exceed the lesser of:
  - a. 50 cents per pound/per shipment (but not less than USD 50.00 per shipment) unless the shipper declares a higher value on this air waybill at the time the shipment is tendered to Polar Air Cargo, and an additional transportation charge as shown on this air waybill has been paid for the amount of declared value exceeding 50 cents per pound plus the amount of any transportation charge for which Polar Air Cargo may be liable; or
  - b. The amount of any damage actually sustained.

###### 2.1.4. Limitations on Claims and Actions

2. e. Any claim for a perishable shipment discovered after a clear receipt for delivery has been given to the Carrier must be reported to the Carrier in writing within twenty-four (24) hours after delivery to the Consignee.

##### 2.2. Shipper's Documentation

###### 2.2.1. Instructions for Carriage

###### B. Shipper's letter of instruction

###### 2. Completion

###### 14. Insurance amount requested

Polar Air Cargo does not offer insurance and "XXX" should be inserted in the "Amount of Insurance" box on Polar Air Cargo Air Waybills.

##### 2.3. Acceptance of Goods

###### 2.3.1. General

###### 1. Packaging and marking of packages

Shipments must be packed so as to insure safe carriage with ordinary care in handling and so as not to injure or damage any persons or property. Any Article susceptible to damage, as a result of any condition, which may be encountered in air transportation, must be adequately protected by proper packing and shall be legibly and durably marked or bear appropriate labels with the name, and full street address of the shipper and consignee. **Readings from shock/tilt devices are not recognized as valid due to activation as a result of ordinary handling.**

###### 2. Payment

Polar Air Cargo does not accept for transportation any goods or consignments on a Charges Collect basis.

###### 2.3.3. Restrictions in Acceptance

###### A. Restrictions Due to Nature of Goods

###### 4. Human remains (cremated, embalmed, or not embalmed)

Polar Air Cargo does not accept for transportation any Human Remains.

###### 7. Perishables

Polar Air Cargo will transport perishables subject to the following conditions:

- a. The shipment contains the name and telephone number of the Shipper and Consignee who can be reached on a 24 hour basis;
- b. The shipment has been prepared and packed to withstand a 72 hour transit, regardless of the service level requested or provided;

###### Note:

Polar Air Cargo will not be liable for the spoilage of perishable shipments in transit less than 72 hours. The transit time will begin at the required cut off time for the booked flight.

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- c. The shipment must have the proper packaging. Proper packaging is defined as packaging capable of protecting the contents from damage due to changes in climate, temperatures, altitude or other ordinary exposure which may prevail in flight, or at a transfer point, or at origin or destination, or when available facilities cannot protect the shipment against such conditions.
- d. Polar Air Cargo will assume no liability due to losses, damages or expenses arising from the vices and nature of the cargo itself. Polar Air Cargo will do its best to keep the perishable cargo under refrigeration, nevertheless, the carrier is no position to assure a cold chain or to maintain a specific temperature for carriage.

#### 8. Personal effects-Unaccompanied baggage

Due to changing governmental regulations and security requirements, please consult the local Polar Air Cargo sales office for prevailing Polar Air Cargo policies regarding the acceptance of any personal effects or unaccompanied baggage.

#### 10. Valuable Cargo

- a. Please refer to the definition of Valuable Cargo offered by Polar Air Cargo in Section 8, subsection 3.7.6.
- b. Acceptance and Restrictions:
  - 1. Valuable cargo will not be accepted unless 24 hours advance arrangements have been made.
  - 2. Valuable cargo may not be included in the same shipment with any other articles, except when the shipment is tendered in a sealed container.
  - 3. Valuable cargo may not be included in consolidated, shipper built units, unless the shipment is clearly declared and the proper description is provided on the master air waybill.
  - 4. Valuable cargo must be packed in sealed outside containers of boxes with measurements of 1728 cubic inches (e.g. 1 cubic foot) or more and of sufficient strength to permit stacking other freight around and on top.
  - 5. Money in coin form must be packed in sealed metal or wooden boxes.
- c. Polar Air Cargo will not accept for transportation the transfer from or to another air carrier of Valuable Cargo, as defined in Section 3.7.6., on an interline basis.

#### B. Restrictions Due to Weight and Dimensions Unusual shipments

##### 1. General

Packages or pieces of extreme length or of unusual shape or of excessive weight or requiring special attention will not be accepted for transportation unless advance arrangements have been made. Shipments requiring special devices for safe handling will be accepted only when such special devices are provided and operated by and at the risk of the consignor or consignee.

- a. Subject to advance arrangements is any oversize piece which exceeds 96 inches of width or 125 inches in length and/or which totally or partially prevents other freight from being loaded on the same pallet or in the same container (ULD). The length shall be measured from the extreme front to the extreme rear of the piece(s). If tie-downs required by Federal Aviation Administration obstruct the loading of additional freight, they shall be included in the above measurement.
- b. For such oversize pieces pallets or containers will be provided by Carrier without rental charge.

#### C. Restrictions Due to Value

##### 1. Valuation limits on consignments or air waybills or one aircraft load

No single consignment or air waybill or aircraft load having a Declared Value for Carriage or Declared Value for Customs in excess of USD10,000.00, or the equivalent in another currency, will be accepted for carriage unless Polar HQ has given its written permission in advance. Any value declared by shipper or agent for any shipments in excess of the above sum, and for which written permission was not received in advance from Polar HQ, shall be deemed null and void and for which Polar shall have no liability.

#### E. Cargo not Acceptable

- 3. Certain animals and plants are classed as endangered species pursuant to the Convention on International Trade in Endangered Species ("CITES"), as are their parts, derivatives or items made from them, and Polar Air Cargo does not accept any of the foregoing for transportation - either directly or on an interline basis for onward transportation - without the appropriate authorizations or permits from both the exporting and importing State.

#### 2.4. Advance Arrangements

##### 2.4.1. General

Notwithstanding the provisions of 2.4.1. (b) or (c), Polar Air Cargo, Inc. does not accept for interline transportation any human remains or Valuable Cargo as defined by Polar Air Cargo in this Section 8, subsection 3.7.6.

#### 2.5. Cargo Attendants

##### 2.5.1. General

Subject to advance arrangements, and based on compliance with prevailing governmental regulations and security requirements, Polar Air Cargo may at its discretion transport attendants and their personal baggage on all-cargo aircraft for the purpose of accompanying consignments when necessary for the protection of the consignment, other cargo, the aircraft or its crew.

##### 2.5.2. Fares

It is the responsibility of the shipper to ensure that the attendant is in possession of all necessary travel documents and authorizations. It is also understood and agreed that the cost of onward or return travel for the attendant is the sole responsibility of the shipper unless otherwise agreed in advance and in writing with Polar Air Cargo.

#### 2.10. Shipments in Course of Carriage

##### 2.10.1. Compliance with Government Requirements

Without limiting the general applicability of Section 2.10.1. of this Tariff:

- a. Polar Air Cargo accepts no responsibility or liability for violations of any country's Customs laws and regulations, where such violations arise from the intended or unintended actions or inactions of the shipper or its agent. Should a violation occur, the shipper shall be solely liable for any resulting fines and penalties, including interest thereon, and the shipper shall defend, indemnify and hold harmless Polar Air Cargo and its directors, officers, agents and employees from and against all claims, demands, liabilities, fines and expenses, including attorneys' fees, arising from or in connection with such violation.
- b. For all purposes concerning compliance with applicable laws and regulations, Polar Air Cargo shall be entitled to rely, without further inquiry, on the information provided by the shipper or its agent on the air waybill and related documentation as to the nature, weight, piece count and specific contents of the shipment and its component elements.

### 3. Transportation Charges

#### 3.7. Class Rates

##### 3.7.2. Live Animals

##### 1. Rates

###### SCR 1001 (Warm - Blooded Animals)

From	To TC1		To TC2		To TC3	
	Min.	Bulk	Min.	Bulk	Min.	Bulk
<b>TC1</b>	200%	175% of 'N' GCR	200%	175% of 'N' GCR	200%	175% of 'N' GCR
<b>TC2</b>	200%	175% of 'N' GCR	200%	175% of 'N' GCR	200%	175% of 'N' GCR
<b>TC3</b>	200%	175% of 'N' GCR (*)	200%	175% of 'N' GCR (*)	200%	175% of 'N' GCR (*)

##### Exception:

(\*) The rates "to", "within" and "from" the South West Pacific sub-area are 200% of the 'applicable' GCR rate. South West Pacific sub-area is defined as American Samoa (AS), Australia (AU), Cook Islands (CK), Fiji Islands (FJ), French Polynesia (PF), Kiribati (KI), Nauru (NR), New Caledonia (NC), New Zealand (NZ), Niue (NU), Papua New Guinea (PG), Samoa (WS), Solomon Islands (SB), Tonga (TO), Tuvalu (TV), Vanuatu (VU) and Wallis and Futuna Islands (WF).

###### SCR 1002 (Cold - Blooded Animals)

From	To TC1		To TC3		To TC2	
	Min.	Bulk	Min.	Bulk	Min.	Bulk
<b>TC1</b>	200%	175% of 'N' GCR	200%	175% of 'N' GCR	200%	150% of 'N' GCR
<b>TC2</b>	200%	175% of 'N' GCR	200%	175% of 'N' GCR	200%	150% of 'N' GCR
<b>TC3</b>	200%	150% of 'N' GCR (*)	200%	150% of 'N' GCR (*)	200%	150% of 'N' GCR (*)

##### Exception:

(\*) The rates "to", "within" and "from" the South West Pacific sub-area are 200% of the 'applicable' GCR rate. South West Pacific sub-area is defined as American Samoa (AS), Australia (AU), Cook Islands (CK), Fiji Islands (FJ), French Polynesia (PF), Kiribati (KI), Nauru (NR), New Caledonia (NC), New Zealand (NZ), Niue (NU), Papua New Guinea (PG), Samoa (WS), Solomon Islands (SB), Tonga (TO), Tuvalu (TV), Vanuatu (VU) and Wallis and Futuna Islands (WF).

## 8.3. Information by Carrier

### 3.7.6. Valuable Cargo

#### 1. Definition

Polar Air Cargo defines Valuable Cargo as follows:

- Any article having a declared value of USD 1000.00 (or equivalent) or more, per gross kilogram; except in the United Kingdom, GBP 450.00 or more, per gross kilogram
- Art Works
- Articles made of gold, silver and/or platinum
- Bank Notes, Currency or Coins of any description
- Bank Cards (blank or embossed)
- Bonds
- Bills of Exchange
- Bullion
- Credit Cards (blank or embossed)
- Deeds
- Dore Bullion
- Evidences of Debt
- Furs, Fur Clothing and Fur-trimmed Clothing
- Gems, cut or uncut (including diamonds, emeralds, opals, pearls (both real and cultured), rubies and sapphires)
- Gold Bullion (including refined and unrefined gold in ingot form, coined, uncoined, cyanides, dust and sulfides)
- Gold Specie and Gold (in the form of grain, sheet, foil, powder, sponge, wire, rod, tube circles, mouldings and castings, platinum, platinum metals (Palladium, iridium, ruthenium, osmium and rhodium) and platinum alloys in the form of grain, sponge, bar, ingot, sheet, rod, wire, gauze, tube and strip (but excluding those radioactive isotopes of the above metals and alloys subject to restricted articles labeling requirements)
- Jewelry consisting of diamonds, emeralds, sapphires, opals and pearls (both real and cultured)
- Jewelry made of silver and/or gold and/or platinum
- Precious Metals
- Promissory Notes
- Securities (negotiable)
- Shares (including Share coupons)
- Silver Bullion (coined, uncoined, concentrates, precipitates and sulfides)
- Stock Certificates
- Stamps (including postage and revenue stamps; excluding mint stamps from the United Kingdom)
- Traveler's Checks
- Watches and Watch Parts
- Firearms

#### 3.11. International Priority Service Polar Priority Services

Polar Air Cargo offers two categories of priority services, "PolarPriority Service" and "Polar X". Full details of each service are available at Polar Air Cargo offices or from any Polar Air Cargo sales representative. Unless otherwise noted below, the Conditions of Acceptance and other terms and conditions will be governed by the general provisions of this Tariff.

##### A. PolarPriority Service

This product is available only at airports where Polar Air Cargo conducts scheduled flights and offers customers the option of priority consideration for the transportation of the cargo as booked to accommodate time-sensitive shipments. PolarPriority shipments requiring RFS or off-line services do not qualify until the cargo arrives at an airport where Polar Air Cargo conducts scheduled flights, is inspected, and is accepted for transport. All cargo tendered must meet the conditions for PolarPriority Service, including booking cut-off times, volume, and weight restrictions. No guarantee or refund is given for PolarPriority shipments that do not board as booked. Rate information and the full details of this service offering are available through any Polar Air Cargo sales office or from any Polar Air Cargo sales representative.

##### Summary of Service Features and Restrictions:

1. Extended Booking Cut-Off Time/ Earlier Recovery Time  
PolarPriority bookings can be made up to six (6) hours prior to flight departure. Shipments must have a flight-specific booking and must be designated as a PolarPriority product. The PolarPriority shipment is available for collection at destination within 6 hours of the scheduled flight arrival time.
2. Weight and Size Restrictions  
Single pieces may not exceed 6,800 kilos. Single pieces may not exceed 125 inches (length) × 96 inches (width) × 118 (height), or in centimeters, 317 × 243 × 299.
3. Commodity Restrictions and Surcharges  
Dangerous goods, live animals and perishables meeting Polar Air Cargo's standard acceptance criteria as noted in this Tariff may be accepted subject to a surcharge.

#### 4. Upgrade Exclusion Provision

Shipments cannot be upgraded to PolarPriority after they have been tendered. If an upgrade in service is required, the complete shipment must be terminated, re-booked and a new Air Waybill prepared.

#### 5. Acceptance & Refusal Policy

Polar Air Cargo reserves the right to refuse acceptance of individual shipments in excess of the capacity (space and weight) available to PolarPriority products on any specific flight. Should additional capacity be available at time of tender, Polar Air Cargo will endeavor to accommodate the shipper's needs. If the additional space required for the booking is not available at time of tender, the shipper will be so informed and the entire booking will be considered refused. In such instances, the complete shipment must be terminated, re-booked and a new Air Waybill prepared.

#### 6. Re-Accommodation Provision

In the event a PolarPriority shipment does not board as booked, Polar Air Cargo is committed to moving the shipment in the most expeditious manner possible, including re-accommodation on the next available flight. Although the re-accommodated PolarPriority shipment cannot displace PolarX or cargo contracted on a blocked-space basis on the next available flight, it can displace PolarPriority product on that next flight.

#### B. Polar X

This product is available only at airports where Polar Air Cargo conducts scheduled flights and offers customers a time-definite service backed by a money back performance guarantee. Polar X shipments requiring RFS or off-line services do not qualify until the cargo arrives at an airport where Polar Air Cargo conducts scheduled flights, is inspected, and is accepted for transport. Rate information and the full details of this service offering are available through any Polar Air Cargo sales office or from any Polar Air Cargo sales representative.

##### 1. Performance Guarantee

- a. If Polar Air Cargo fails to make a PolarX shipment available within 6 hours of scheduled flight arrival, the actual payer (prepaid shipper) of the said charges may claim for a refund of the actual paid freight charges. Unless otherwise indicated, the refund is limited to the lesser of the actual paid freight charges or USD 10,000 (or the equivalent sum in another currency). In no case shall a refund exceed the total freight charges paid. Polar Air Cargo must receive full payment of all charges of the respective Air Waybill before any refund can be completed.
- b. Polar Air Cargo will pay no refund should the failure to perform as described above be caused by one or more of the following reasons: weather; force majeure (acts of God); war; strikes; riots; civil commotion; acts of terrorism; lack of fuel facilities; labor difficulties; actions by actual or apparent public authorities; actions, defaults or omissions of the shipper/consignee or their agent(s); delays in custom's clearance; and any other reason that is beyond the control of Polar and its agent(s).
- c. Within 15 days of a PolarX shipment failure, the shipper/payor must file a claim (cargo charges refund) in writing with the origin or destination station. Refunds will only be credited to the shipper/payor account. Claims received after 15 days will not be eligible for refund.
- d. In the event a shipment booked as PolarX is tendered to Polar Air Cargo by the shipper after the established goods acceptance cut-off time, the Polar Air Cargo station where the shipment is tendered will have full discretion to accept or decline the shipment. Late arrival or delivery of cargo to Polar Air Cargo for transportation is considered a shipper default.

##### 2. Summary of Service Features and Restrictions:

1. Extended Booking Cut-Off Time/ Earlier Recovery Time  
PolarX bookings can be made up to six (6) hours prior to flight departure. Shipments must have a flight-specific booking and must be designated as a PolarX product. Availability for collection of the PolarX shipment at destination is guaranteed within 6 hours of the scheduled flight arrival time.
2. Weight and Size Restrictions  
Single pieces may not exceed 6,800 kilos. Single pieces may not exceed 125 inches (length) × 96 inches (width) × 118 (height), or in centimeters, 317 × 243 × 299.
3. Commodity Restrictions and Surcharges  
Dangerous goods, live animals and perishables meeting Polar Air Cargo's standard acceptance criteria as noted in this Tariff may be accepted subject to a surcharge.

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### 4. Upgrade Exclusion Provision

Shipments cannot be upgraded to PolarX after they have been tendered. If an upgrade in service is required, the complete shipment must be terminated, re-booked and a new Air Waybill prepared.

### 5. Acceptance & Refusal Policy

Polar reserves the right to refuse acceptance of individual shipments in excess of the capacity (space and weight) available to PolarX products on any specific flight. Should additional capacity be available at time of tender, Polar Air Cargo will endeavor to accommodate the shipper's needs. If the additional space required for the booking is not available at time of tender, the shipper will be so informed and the entire booking will be considered refused. In such instances, the complete shipment must be terminated, re-booked and a new Air Waybill prepared.

### 6. Re-Accommodation Provision

In the event a PolarX shipment does not board as booked, Polar Air Cargo is committed to moving the shipment in the most expeditious manner possible, including re-accommodation on the next available flight. Although the re-accommodated PolarX shipment cannot displace any PolarX cargo on the next available flight, it takes precedence and can displace all other categories of cargo on that next available flight.

### 3.12. Small Package Service

At this time, Polar Air Cargo does not offer a Small Package Service.

## 4. Services and Related Charges

### 4.2. Disbursements

Polar Air Cargo does not provide for Disbursements.

### 4.3. Insurance

Polar Air Cargo at this time does not provide any insurance service for shippers. Where shippers require insurance coverage for consignments, they should make their own arrangements.

### 4.5. Charges for Shipments of Dangerous Goods

#### 1. Transportation fee

The fees charged for the transportation of shipments defined as dangerous goods (by IATA Dangerous Goods Regulations and/or U.S. Department of Transportation Hazardous Materials Regulations) will vary and will be in addition to the applicable transportation charges. For details, please contact the local Polar Air Cargo sales office.

#### 4.6. Fee for Charges Collect

Polar Air Cargo does not accept shipments on a Charges Collect basis.

#### 4.7. Airline Assistance and Handling Charge Direct Drop Service (DDS)

Polar Air Cargo will transport the customer's cargo from the destination airport by surface transportation to the approved consignee's warehouse, drop-off station or Consolidated Freight Station (CFS) for an additional charge.

### CHARGES

The charges assessed will include, but not be limited to, the weight, volume, special handling needs, perishable and restricted nature of the freight. In addition, the following will apply:

#### 1. Carrier Import Service Charge

A charge of USD 30.00 per AWB will be assessed for providing assistance and/or facilities in:

- presenting a consignment to customs for examination and/or
- in-bond transfer of a consignment to a CFS U.S. Customs post entry.

#### 2. Carrier Export Service Charge

A charge per AWB may be assessed for this service at the discretion of Polar Air Cargo.

#### 3. Booking: Consignee must provide the following information:

- Number of pieces
- Weight of the shipment
- Dimensions
- Type of commodity
- Special handling requirements
- Consignee name
- Destination delivery address

#### 4. Lead Time for Booking DDS:

At least 72 hours prior.

### 5. Dimensions:

Not to exceed 125 (Length) × 96 (Width) × 118 (Height). Anything that exceeds these dimensions is oversized and requires advance arrangements with the carrier to determine acceptability and surface transportation restrictions.

### 6. Minimum Weight:

Without limitation, providing the customer is willing to pay the EUV rate.

### 7. Maximum Weight:

With limitations. Please consult with your Polar Air Cargo representative on the accepted weights.

### 8. HAZMAT and Restricted Commodities:

Requires advance arrangements with the Carrier to determine acceptability and service transportation restrictions.

### 9. Liability:

Polar Air Cargo's liability will end at the time at which the truck arrives at the customer's designated warehouse, drop-off station or CFS.

### 10. Proof of Delivery to Destination by Polar Air Cargo:

Notification will be provided by phone, fax, e-mail or EDI message to the customer.

### TENDER OF DELIVERY

Consignments which through no fault of the Carrier cannot be delivered on the first tender of delivery to the consignee at the designated location will be returned to the Carrier's terminal and the consignee will be so notified. Further tender will be made only at the request of the consignee, and additional charges, including, but not limited to demurrage charges, may be assessed at the discretion of the Carrier will be made subsequent tender of delivery.

### LIMITATIONS ON SERVICE

- Please consult with your Polar Air Cargo representative on the destinations served.
- This service can be suspended at any time to any destination without prior notice.

## 5. Payment of Rates and Charges and Currency Conversion

### 5.4. Payment of "Charges Collect" Shipments

Polar Air Cargo does not accept shipments on a Charges Collect basis.

## 6. The Air Waybill

### 6.2. Completion of Air WayBill

#### 13.3. Weight and/or Volume Verification

- For the purposes of weight and/or volume verification, all freight tendered to Polar Air Cargo is subject to re-weighing and/or re-measuring of dimensions at the point of tender, intermediate points or point of destination of any shipment.
- In the event of a discrepancy between the weight or dimensions shown on the Air Waybill, as it was entered by the Shipper or its Agent, and the weight as shown on scales used by Polar Air Cargo and/or dimensions as measured by Polar Air Cargo personnel or designated ground handling agents, the Shipper and its Agent agree that Polar Air Cargo, at its sole discretion, may use the weight and/or dimensions as determined by Polar Air Cargo to recalculate the freight charges.
- The Shipper or its Agent will be notified by Polar Air Cargo of a credit if the weights and/or dimensions, as determined by Polar Air Cargo, are less than the weights and/or dimensions entered on the Air Waybill by the Shipper or Agent.
- If the verified weights and/or dimensions, as determined by Polar Air Cargo, are more than the weights and/or dimensions entered on the Air Waybill by the Shipper or its Agent the Shipper or its Agent will be invoiced for the additional charge resulting from the corrected weights and/or dimensions.

## 9. Miscellaneous Information

### 9.1. C.O.D.

Polar Air Cargo does not provide C.O.D. service, nor shall Polar Air Cargo undertake to collect C.O.D. amounts on behalf of any other carrier.

### 9.2. Documentation Charges

A fee of USD 50.00 will be charged by Polar Air Cargo for the completion of each Charges Correction Advice (CCA).